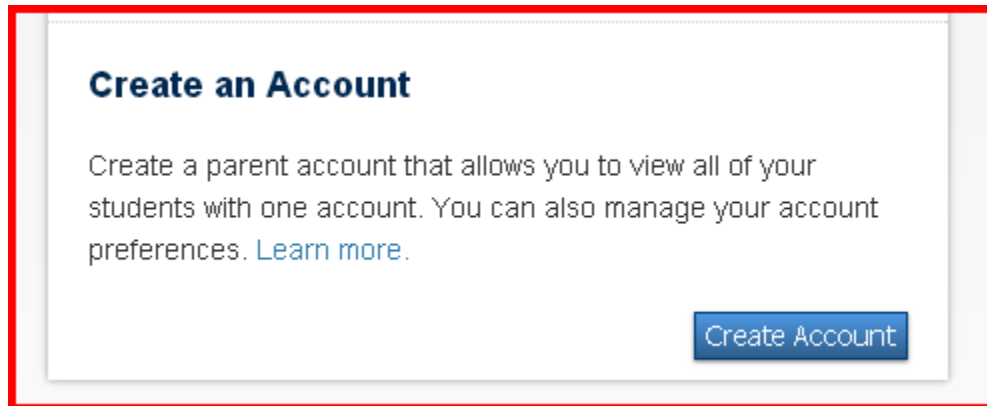


Creating Your PowerSchool Parent Portal Account

Please carefully follow the instructions on the paper that you received to create your account. Below are some screenshots on where most people have problems.

From the Parent Portal website, click the Create Account button:

<https://ecs.powerschool.com/public/>

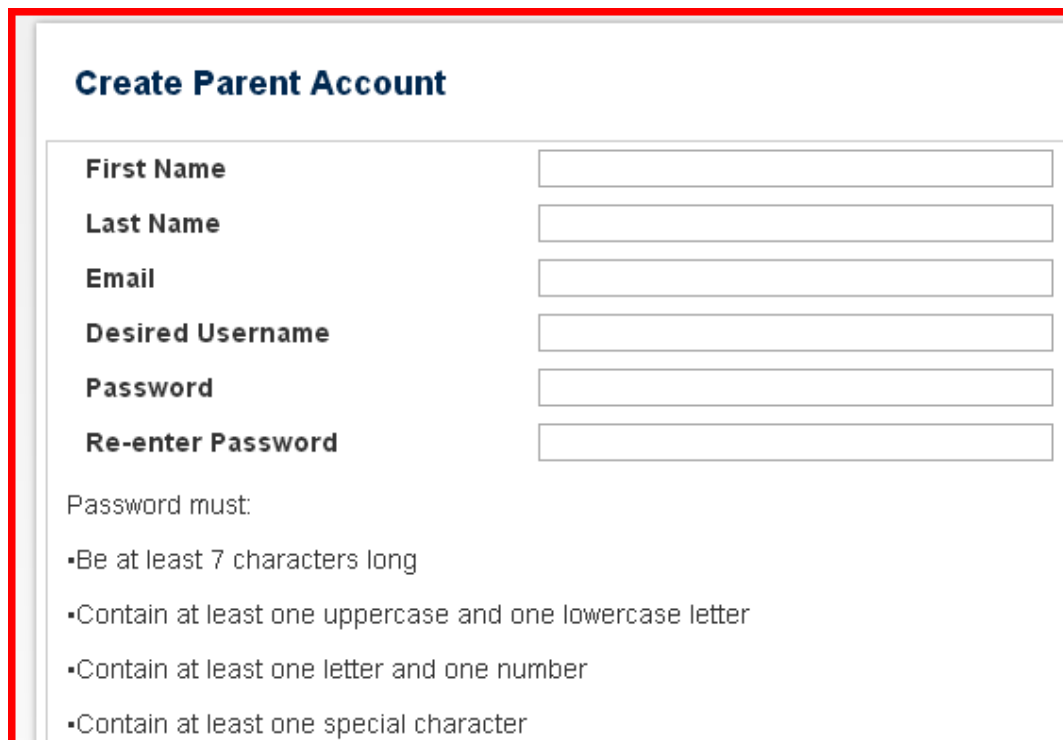


Create an Account

Create a parent account that allows you to view all of your students with one account. You can also manage your account preferences. [Learn more.](#)

[Create Account](#)

In this section, enter whatever username and password that you want to use for your new parent account. It will let you know if the username is already taken and whether or not your new password matches the requirements:



Create Parent Account

First Name	<input type="text"/>
Last Name	<input type="text"/>
Email	<input type="text"/>
Desired Username	<input type="text"/>
Password	<input type="password"/>
Re-enter Password	<input type="password"/>

Password must:

- Be at least 7 characters long
- Contain at least one uppercase and one lowercase letter
- Contain at least one letter and one number
- Contain at least one special character

In this section, enter your child's student name (first and last) and your **Parent Access ID and Access Password** as shown on the letter that you received. Select your Relationship to the student and click the "Enter" button to proceed:

Link Students to Account

Enter the Access ID, Access Password, and Relationship for each student you wish to add to your Parent Account

Student Name	Access ID	Access Password	Relationship
1. <input type="text"/>	<input type="text"/>	<input type="text"/>	-- Choose ▼
2. <input type="text"/>	<input type="text"/>	<input type="text"/>	-- Choose ▼
3. <input type="text"/>	<input type="text"/>	<input type="text"/>	-- Choose ▼

The Parent Access ID and Access Password is only used once to create your account and link your student to your account.

Once your student has been linked to your newly created account, then you will use the main login screen (<https://ecs.powerschool.com/public/>) with the new Username and new Password that you just created. At this point, if your password doesn't work, please click the "[Having trouble signing in?](#)" link below the Password field.

PowerSchool

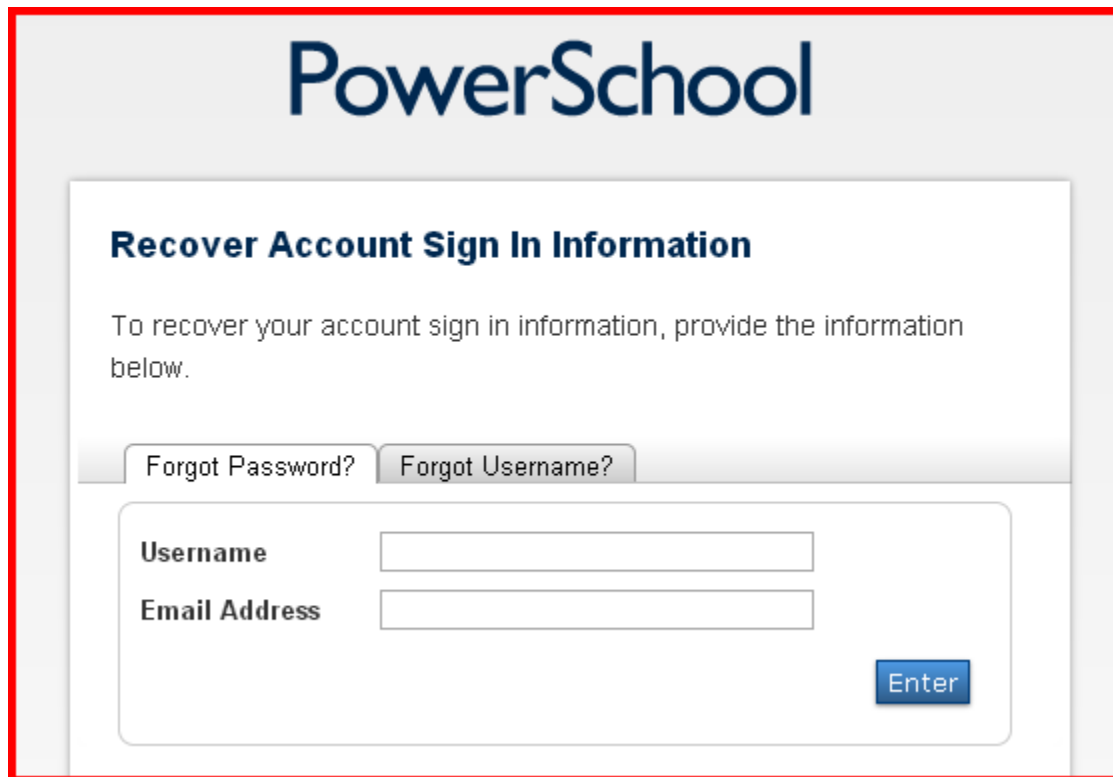
Parent Sign In

Username

Password

[Having trouble signing in?](#)

This will give you self-recovery options to reset your own password. Please follow the instructions that the system provides.



The image shows a screenshot of the PowerSchool website's account recovery page. At the top, the "PowerSchool" logo is displayed in a large, blue, sans-serif font. Below the logo, the page title "Recover Account Sign In Information" is centered in a bold, dark blue font. A sub-header reads: "To recover your account sign in information, provide the information below." Below this text are two tabs: "Forgot Password?" and "Forgot Username?". The "Forgot Username?" tab is currently selected. Underneath the tabs is a form with two input fields: "Username" and "Email Address". To the right of the "Email Address" field is a blue "Enter" button.

Please remember the password that is auto generated is only good for 30 minutes

If you have further problems or questions about this process, please feel free to email us at tech-help@elkin.k12.nc.us.